

STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Docket No. 2000-318

May 10, 2000

APPEAL OF CONSUMER ASSISTANCE
DIVISION Decision #2000-8009
Regarding Central Maine Power Company

ORDER

WELCH, Chairman; NUGENT and DIAMOND, Commissioners

I. SUMMARY

In this Order, we uphold the decision of the Consumer Assistance Division (CAD) finding that Central Maine Power Company (CMP) properly transferred outstanding balances from Janice Markham's previous locations to her present location.

II. BACKGROUND

On March 14, 2000, Ms. Markham contacted the CAD regarding the transfer of an outstanding balance to her current location in Belgrade Maine. She requested that the CAD review all her account information to assure that the balance was transferred correctly.

On March 29, 2000, the CAD notified Ms. Markham of the results of its investigation. The CAD found the Ms. Markham had outstanding balances at each of her three previous addresses and that CMP's records show that these balances were correctly transferred to each new address. The CAD, thus, concluded that Ms. Markham is responsible for an outstanding balance of \$1243.33 that CMP has transferred to her current account.

On April 7, 2000, Ms. Markham filed a letter, appealing the decision of the CAD. Ms. Markham states that she does not recognize the outstanding balance as her own.

III. DECISION

We conclude that the CAD was correct in determining that Ms. Markham is responsible for an outstanding balance of \$1243.33. A review of CMP's records show that Ms. Markham did have an outstanding balance when she terminated her service at her last three residences. Each time Ms. Markham established service at a new location, CMP properly transferred the outstanding balance from the prior account. At the time Ms. Markham established her present account, the records show that CMP properly transferred the then existing outstanding balance. For these reasons, we uphold the decision of CAD and decline to investigate the matter further.

Dated at Augusta, Maine, this 10th day of May, 2000.

BY ORDER OF THE COMMISSION

Raymond J. Robichaud
Acting Administrative Director

COMMISSIONERS VOTING FOR: Welch
 Nugent
 Diamond

NOTICE OF RIGHTS TO REVIEW OR APPEAL

5 M.R.S.A. § 9061 requires the Public Utilities Commission to give each party to an adjudicatory proceeding written notice of the party's rights to review or appeal of its decision made at the conclusion of the adjudicatory proceeding. The methods of review or appeal of PUC decisions at the conclusion of an adjudicatory proceeding are as follows:

1. Reconsideration of the Commission's Order may be requested under Section 1004 of the Commission's Rules of Practice and Procedure (65-407 C.M.R.110) within 20 days of the date of the Order by filing a petition with the Commission stating the grounds upon which reconsideration is sought.
2. Appeal of a final decision of the Commission may be taken to the Law Court by filing, within 30 days of the date of the Order, a Notice of Appeal with the Administrative Director of the Commission, pursuant to 35-A M.R.S.A. § 1320(1)-(4) and the Maine Rules of Civil Procedure, Rule 73, et seq.
3. Additional court review of constitutional issues or issues involving the justness or reasonableness of rates may be had by the filing of an appeal with the Law Court, pursuant to 35-A M.R.S.A. § 1320(5).

Note: The attachment of this Notice to a document does not indicate the Commission's view that the particular document may be subject to review or appeal. Similarly, the failure of the Commission to attach a copy of this Notice to a document does not indicate the Commission's view that the document is not subject to review or appeal.